

HAM Radio Insurance



Insurance Product Information Document (IPID)

Company: Intasure® is a trading name of Arthur J. Gallagher Insurance Brokers Limited, which is authorised and regulated by the Financial Conduct Authority. Registered Office: Spectrum Building, 7th Floor, 55 Blythswood Street, Glasgow, G2 7AT. Registered in Scotland. Company Number: SC108909

Insurers: Argenta Syndicate 2121 at Lloyd's. Argenta Syndicate Management Limited (Registered number 204974) which is authorised by the Prudential Regulation Authority (PRA) and regulated by the Financial Conduct Authority (FCA) and the PRA.

This Insurance Product Information Document provides a summary of the cover provided. Full details can be found in the Policy Booklet. You should refer to your own Policy Booklet, your Schedule of Insurance (which indicates operative sections) and any endorsements that apply to your own policy for full details of your cover.

What is this type of insurance?

This is a policy to cover physical loss or damage to your radio equipment. Radio equipment is defined as radio transmitting, receiving and scanning equipment including: radio masts and antenna, computer equipment used for amateur radio purposes. You can also choose cover for specified items and different levels of public liability cover. In addition this policy covers you for a wide range of perils.



What is insured?

- ✓ Loss or damage to radio equipment contained in the insured premises and its domestic out-buildings and garages caused by fire, explosion, lightning, earthquake, or subterranean fire, smoke, riot, civil commotion, malicious damage, storm, flood, hail, avalanche.
- ✓ Loss or damage caused by escape of water, sewage or oil from any fixed heating or domestic water installation, theft or attempted theft.
- ✓ Collision involving aircraft or aerial devices or anything dropped from them, vehicles or animals.
- ✓ Falling trees, branches, telegraph poles or lamp posts, transmitting and receiving aerials and their fittings or masts, solar panels, satellite dishes and fittings.
- ✓ Electrical power surge.
- ✓ Radio equipment in so far as it is not otherwise insured, whilst temporarily removed from the insured premises.
- ✓ Accidental damage to your radio equipment.

Optional Covers

- Public liability up to £1M, £2M or £5M.
- Specified items – All risks.



What is not insured?

- ✗ Loss or damage caused by poor or faulty workmanship or defective design or defective materials or gradually operating cause.
- ✗ Smoke damage caused by any gradually operating cause, or pollution.
- ✗ Malicious loss or damage caused by persons lawfully in the insured premises.
- ✗ We will not pay for any claim of whatsoever nature directly or indirectly occasioned by or happening through or in consequence of any act of terrorism.
- ✗ Damage caused by wear and tear, atmospheric or climatic conditions, rot, fungus, insects, vermin, domestic pets, repair, cleaning, alteration, restoration, depreciation or any gradually operating cause.
- ✗ Loss or damage caused by theft or attempted theft to any radio equipment in the open.
- ✗ Damage caused by electricity to fixtures and fittings, the electrical parts of any apparatus and/or its accessories as a consequence of wear and tear, or faulty maintenance of the electrical apparatus.

Please see your policy schedule for any endorsements that apply to your policy.



Are there any restrictions on cover?

- ! The standard policy excess and any voluntary excess you have selected will be outlined within your policy Schedule.
- ! Radio equipment outside the country in which the insured premises is situated.
- ! All individual items of a matching set or suite are treated as a single item. The Insurer will not pay for the cost or replacing or changing undamaged items.

- ! There is a limit of £2,500 for loss from out-buildings or garages.
- ! Limit of £1,000 any one occurrence and £3,000 in any one year of insurance for electrical power surge.



Where am I covered?

- ✓ In the United Kingdom of Great Britain and Northern Ireland, including the Isle of Man and the Channel Islands.



What are my obligations?

- You must answer all question asked of you, honestly and to the best of your knowledge and belief.
- You must inform us as soon as possible within 14 days of any changes which may affect your insurance (see policy wording for details).
- If you make a claim you must provide us with all relevant information about the claim, including estimates for replacement or repair where required.
- It's really important that you're honest with us when you're buying a policy or making a claim. Providing wrong or misleading information that you know could either help you gain financially, or us suffer a financial loss, is fraud and pushes up the cost of insurance for all customers.
- In some cases, the insurer may apply an endorsement to the policy, setting out, for example, security requirements. It's really important that you follow any terms set out in endorsements, as if you don't, you may not be covered in the event of a claim. If any endorsements apply to you, these will be explained to you (or displayed on-line) before you buy, and will also be shown on the policy schedule that you will receive after you buy.



When and how do I pay?

- You can pay your premium by monthly instalments or as a one-off payment by Debit or Credit card.
- Payment is to be made at the point of sale or renewal of your policy.



When does the cover start and end?

The period of insurance is for a period of 12 months and will start on the date you select when you purchase the policy and will end 12 months later. This information will be shown in your policy Schedule.



How do I cancel the contract?

Please contact Intasure on 0345 111 0680, by post at Oakhurst House, 77 Mount Ephraim, Tunbridge Wells, TN4 8BS or by email at admin@intasure.com to cancel your policy.

- You have a right to cancel your policy within 30 days (cooling off period) from the start date or renewal of your policy or from the day on which you receive your policy or renewal documentation, whichever is later. We will refund the premium in full.
- If you wish to cancel this insurance outside of the 30 day cooling off period, we will refund the premium, less a proportionate amount for the time you have been on cover and any fees paid.
- If you received payment for, or are in the process of making a claim or have suffered a loss for which you are intending to make a claim, we will not refund any premium to you regardless of when you cancel your policy.